



MITEL

Programmable Key Modules

Improve Call Handling with Intuitive Programmable Key Modules

Mitel® Programmable Key Modules (PKMs) extend the button capacity of the Mitel 5324, 5330, and 5340 IP Phones, as well as the Mitel 8528 and 8568 Telephones. Ideal for receptionists, departmental administrative assistants and people who require additional personal keys, PKMs can be easily programmed through the phone and can be used to monitor and manage multiple lines beyond the original capacity of the phone.

Improve Call Handling

Administrative assistants can use the 12- and 48-button PKMs to monitor and manage multiple lines beyond the capacity of the IP or digital phones. The 12-button PKM adds 12 keys while the 48-button PKM adds 48 additional keys with one module or 96 keys with two modules.

A Mitel PKM Interface Module added to the back of the phone allows the 12- and 48-button PKMs to easily connect, without the need for an additional local area network (LAN) port or digital line port.

When used in either an enterprise or small business environment, the PKMs improve call handling for both employees and customers.

Easy to Program

With the PKMs, 12, 48 or 96 additional keys can be easily programmed as feature keys, speed call keys, extension keys, direct station select (DSS) keys or line appearance keys. Each key has an associated indicator light which gives the status of that extension or programmed feature. Personal keys can be easily programmed through the phones themselves or using the browser-based configuration tool.



Physical Dimensions

PKM 12

Size: 6.75 in x 2.25 in (17 cm x 5.7 cm)
Weight: 0.6 lbs (0.3 kg)

PKM 48

Size: 7.25 in x 9.25 in (18.4 cm x 23.5 cm)
Weight: 2.1 lbs (0.9 kg)

Voice QoS

IEEE 802.1 p/q

Power Consumption

PKM 12 1.3 W
PKM 48 1.7 W

Powering Options

5324, 5330, and 5340 IP Phones:

- IEEE 802.3af Power over Ethernet (PoE) support from the phone's power source

8528 and 8568 Telephones:

- Require an external 24 V DC power adapter to power the PKMs (purchased separately)

System Requirements

- Mitel Communications Director (MCD), release 4.2 or later
- Mitel 5000 Communications Platform (CP), release 3.2 or later
- Mitel SX-200 IP Communications Platform (ICP) release 4.0 UR5 or later

Supported Phones

- 5324 IP Phone
- 5330 IP Phone*
- 5340 IP Phone*
- 8528 IP Phone
- 8568 IP Phone

* SX-200 ICP and 5000 CP do not support PKMs on 5330 and 5340 IP Phones.

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