

Messaging System Feature Comparison (Version 7.0)

System Level Features

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	Nupoint Messenger™ IP Model 640	Messaging Server
Positioning Statement	Cost-effective voice messaging on the 3300 ICP	Cost-effective voice messaging on the SX-200 ICP	Feature-rich, reliable, TDM and IP-enabled voice messaging and unified messaging	Scalable, feature-rich, reliable TDM voice and fax messaging	Scalable DTMF voice messaging, fax and advanced unified messaging (TDM & IP)
Current Software release	6.1	3.0	10.0	10.0 GA 2006	1.5
Voice Messaging System	Yes	Yes	Yes	Yes	Yes
Unified Messaging System	Yes (SMTP Forward)	Yes	Yes	Yes	Yes
Max # Subscribers	750 per ICP	750 Subscribers	57,344	100,000+	2,500
Max # Mailboxes	750 per ICP	750 Mailboxes	57,344	100,000+	10,000
Max # Access Ports	30 per ICP	24 Ports	120 Ports	240 Ports	48 T1 / 60 E1 / 48 IP
Max # Storage Hours	450 Hours per ICP	450 Hours	960 Hours	5760 Hours	Per server Hard Drive
Analog Networking	No	No	Yes AMIS	Yes ASYNC, AMIS	Yes AMIS
Enhanced Digital Networking	No	No	Yes-NPNET	Yes NPNET	No
VPIM	Yes	No	Yes	Yes	Yes
SMDI	No	No	Yes	Yes	Yes
System Reports	No	No	Yes	Yes	Yes
Statistic Reports	No	No	Yes	Yes	Yes
Usage Reports	No	No	Yes	Yes	Yes
System Resiliency	Yes	No	Yes	Yes	Per H/W platform
Tenanting	No	No	Yes	Yes	Yes
OPS Manager Integration	Yes	No	Yes	Yes	Yes (via IUM)
Voice Forms (Audio Survey)	No	No	Yes	Yes	Yes
TDD/TTY (Support for Hearing Impaired)	No	No	Yes	Yes	No
Mitel TUI	Yes	Yes	Yes	Yes	Yes
Numeric TUI	No	No	Yes	Yes	Yes
Octel TUI	No	No	Yes (1st Level)	Yes (1st Level)	Yes (Multi-Level)
Other TUI	No	No	Yes (TDD)	Yes (TDD)	Yes (Customizable)
RAD Ports	Yes	Yes	Yes	Yes	No
Integrated User Management (IUM) Connector	Yes	No	Yes	Yes	Yes



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Voice Mail Features

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	NuPoint Messenger™ IP Model 640	Messaging Server
Pager and Message Delivery	Yes	Yes	Yes	Yes	Yes
System Wide Distribution Lists	Yes	Yes	Yes	Yes	Yes
Administration by Phone	Yes	Yes	Yes	Yes	Yes
Soft-Key Prompts	Yes	Yes	Yes	Yes	No
Bilingual / Multilingual Prompts	Yes	Yes	Yes	Yes	Yes
Language Selection from TUI	Yes	Yes	Yes	Yes	Yes
Record-a-Call	Yes	Yes	Yes	Yes	Yes
First in / First Out (FIFO)	Yes	No	Yes	Yes	Yes
Last in / Last Out (LIFO)	No	Yes	Yes	Yes	Yes
External Caller ID in Message Envelope	Yes	Yes	Yes	Yes	Yes
Dial By Name (up to 6 letters)	Yes	Yes	Yes	Yes	Yes (Speech Optional)
Personal Greeting / Name	Yes	Yes	Yes	Yes	Yes
Conditional Greetings	Yes	Yes	Yes	Yes	Yes
Alternate Greeting	Yes	Yes	Yes	Yes	Yes
Other Greeting(s)	No	No	Yes (4)	Yes (4)	Yes (Status & Optional)
Password Protected Mailboxes	Yes	Yes	Yes	Yes	Yes
Message Envelope	Yes	Yes	Yes	Yes	Yes
Personal Operator Extension	Yes	Yes	Yes	Yes	Yes
Personal Voice Menu	Yes	Yes	Yes – Call Director	Yes – Call Director	Yes
Message Length	Yes	Yes	Yes	Yes	Yes
Saved Messages (amount)	Yes	Yes	Yes	Yes	Yes
Message Review	Yes	Yes	Yes	Yes	Yes
Message Erase	Yes	Yes	Yes	Yes	Yes
Message Reply	Yes	Yes	Yes	Yes	Yes
Message Forward	Yes	Yes	Yes	Yes	Yes
Message Rewind/Hold/Fast Forward	Yes	Yes	Yes	Yes	Yes
Urgent Messages	Yes	Yes	Yes	Yes	Yes
Private Messages	Yes	Yes	Yes	Yes	Yes
Certified Messages	Yes	Yes	Yes	Yes	Yes
Memo	Yes	Yes	Yes	Yes	Yes
Message Notification	Yes	Yes	Yes	Yes	Yes
Cascade Notification	No	Future (Release 4)	No	No	No
Distribution Lists	Yes	Yes	Yes	Yes	Yes
New Mailbox Tutorial	Yes	Yes	Yes	Yes	Yes
Call Back from Voice Mail	No	No	No	Future (Release 10.1)	Future (2.0)
Multiple Languages	Bilingual	Bilingual	Yes	Yes	Yes
Future Delivery	No	No	Yes	Yes	Future (2.0)

Unified Messaging Features

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	NuPoint Messenger™ IP Model 640	Messaging Server
Voicemail access from PC - email client	Yes	Yes	Yes	Yes	Yes
Voicemail access from PC - other	No	No	Yes – Web View	Yes – Web View	Yes – Web
Email access from telephone (Text to Speech)	No	No	No	No	Yes – Exchange 5.5-2003, Lotus Notes, GroupWise
Message Waiting Indicator remains accurate	No	Yes	Future (Release 11)	Future (Release 11)	Yes
Access to Mailbox Settings	Yes – DTMF	Yes – DTMF	Yes – DTMF and Web	Yes – DTMF and Web	Yes – DTMF and Web
Call me / Meet me	No	No	Yes	Yes	Yes

Auto Attendant Features

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	NuPoint Messenger™ IP Model 640	Messaging Server
Bilingual Welcome Greeting	Yes	Yes	Yes	Yes	Yes
Multiple Level Menus	Yes	Yes	Yes	Yes	Yes
Open & Close Greetings	Yes	Yes	Yes	Yes	Yes
Temporary Greeting	Yes	Yes	Yes	Yes	Yes
Alternate Greeting	Yes	Yes	Yes	Yes	Yes
Flexible Numbering of Mailboxes	Yes	Yes	Yes	Yes	Yes
Directory	Yes	Yes	Yes	Yes	Yes
Scheduled Holiday Greetings	No	No	Yes	Yes	Yes
Caller Type Ahead	Yes	Yes	Yes	Yes	Yes
Operator Revert	Yes	Yes	Yes	Yes	Yes
Fax Detection	Yes	Yes	Yes	Yes	Yes
Operator Transfer to Mailbox	Yes	Yes	Yes	Yes	Yes
Multiple Message Capability	Yes	Yes	Yes	Yes	Yes
Transfer to any Extension	Yes	Yes	Yes	Yes	Yes
Multiple Languages	Bilingual	Bilingual	Yes	Yes	Yes
Emergency Override	No	No	Yes	Yes	No
Speech Enabled	No	No	No	No	Yes
Speech Directed Transfers	No	No	No	No	Yes
Supervised Transfer	Rel. 7.1	Rel. 4.0	Yes	Yes	Yes

Hotel Features

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	NuPoint Messenger™ IP Model 640	Messaging Server
PMS Support	Yes	Yes	Yes	Yes (Precidia)	No
Default Mailbox Type of Guest	Yes	Yes	Yes	Yes	No
No Passwords to Memorize	Yes	Yes	Yes	Yes	No
WakeUp	Yes	Yes	Yes	Yes	No
Checkin/Checkout	Yes	Yes	Yes	Yes	No
Move Rooms	Yes	Yes	Yes	Yes	No
Assisted Login	Yes	Yes	Yes	Yes	No
Full Guest Privileges	Yes	Yes	Yes	Yes	No
Guest Login Greeting	Yes	Yes	Yes	Yes	No
DID server	No	Yes (MEM Card)	Future (Release 11)	No	No

Languages

	3300 ICP Embedded Voice Mail	SX-200 ICP Embedded Voice Mail	NuPoint Messenger™ IP Standard Edition	NuPoint Messenger™ IP Model 640	Messaging Server
English (North American/UK)	Yes	North American	Yes	Yes	Yes
French (North American/Euro)	Yes	North American	Yes	Yes	North American
Spanish (Latin American/Euro)	Yes	Latin American	Latin American	Latin American	Latin American
German	Yes	No	Yes	Yes	Yes
Dutch	No	No	Yes	Yes	Yes
Italian	Yes	No	Yes	Yes	Yes
Portuguese (Latin American/Euro)	Yes	No	Latin American	Latin American	No
Arabic	Yes	No	No	No	No
Farsi	Yes	No	No	No	No
Mandarin	Yes	No	Yes	Yes	No

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