



UNIVERGE® SP30 Softphone

Multimedia IP Softphone for Real-time Interactions

In today's work environment, your employees require communication tools that allow them to easily share real-time information and ideas as well as provide them with the flexibility to work from different locations. NEC's UNIVERGE SP30 Softphone provides employees with a versatile, converged communications tool that offers an impressive array of high quality video, audio, voice and text features.

With the SP30 Softphone, your employees will have the advantages of a converged voice and data network whether they're in the office or on the road. The SP30 combines traditional business communications needs with the data applications your employees require.

Full-Featured, Multimedia IP Softphone

The SP30 Softphone is a versatile, multimedia IP phone that resides within an employee's personal computer (PC) and delivers high quality voice via a USB-connected headset/handset. Designed to meet the needs of any employee, it can be used as a primary desktop telephone, a supplemental desktop telephone or a remote/telecommuting device.

At a Glance

- Fully-featured, multimedia IP softphone
- Ability to share real-time information and ideas
- Easy-to-use customizable user interface
- Improved efficiency and productivity

- **Primary Telephony Device** – eliminates the need for a standard desktop phone. The SP30 is a space-saving device for organizations that use integrated voice and data applications on a regular basis or for individuals who enjoy the efficiency of communicating via voice and data from their PC or laptop.
- **Remote/Mobile Users** – provides the full functionality and features of a regular desktop phone, plus more, through a simple Virtual Private Network (VPN) Internet connection. Mobile users, on the go, can handle calls as if they were in the office and interact via voice, audio, video or text just by logging onto their PC.

Share Real-Time Information and Ideas

Share real-time information and ideas from your PC with the versatile SP30 Softphone. When linked together across an NEC IP network, SP30 users can collaborate and interact with each other in an exciting variety of ways:

- **Audio and video conferencing** lets you easily set-up and participate in conference calls
- **Whiteboard** allows you to review, create and update graphic designs in real-time
- **Chat** lets you conduct real-time conversations via text with as many SP30 users as you like
- **File Transfer** provides you with an easy method to send one or more files
- **Call Log** enables you to store information about outgoing and incoming calls

Easy-To-Use Customizable User Interface

The SP30 Softphone offers four types of graphic user interface (GUI) displays that vary by color (red, black, gold and neon blue). You can also switch between three different operation modes (maximized, compact or task bar) depending on what your current needs are.

- **Maximized mode** – provides access to the all features such as application sharing, member lists, conference mode, chatting capabilities, Internet access and many others are just one click away.
- **Toolbar mode** – offers access to all the same features as in Maximized mode, but in an integrated Toolbar application running on the Windows desktop.
- **Compact mode** – provides an L-shaped user interface, operating in a small footprint on the PC screen. It allows the SP30 to remain active while another application window such as a Word document, database file or email is the primary focus on the PC.

- **Task mode** - allows the SP30 to be minimized and shown as a task within a Microsoft Operating system. While operating in this mode, the SP30 will output an audio notification to the user upon receiving an incoming call.

Improved Efficiency and Productivity

With a simple drag and drop, the SP30 allows telephone dialing from other telephone directory applications such as Microsoft® Outlook®, HTML pages, Microsoft Word documents, etc. Quick access to the numbers you need improves efficiency and enhances productivity.

In addition, the SP30 provides an interface to Microsoft's Telephony Application Programming Interface (TAPI), allowing TAPI-enabled applications, such as Outlook and ACT!®, to make and receive calls. With the SP30's integrated toolbar, dialing directly from Outlook is also possible.

Features and Specifications

Features			
SP30 Standard Call Features	<ul style="list-style-type: none"> • Caller ID Display • Call Deflection • Call Transfer • Call Hold • Call Conferencing 	<ul style="list-style-type: none"> • Do Not Disturb • Last Number Redial • Voice-Mail Integration • 32 Programmable Line Keys • Speed Dial/ DSS buttons 	<ul style="list-style-type: none"> • Headset Volume and Muting Controls • Ringer Volume Control • Multiple Audio Algorithms • Supported (G.711 and G.729a)
SP30 Applications	<ul style="list-style-type: none"> • Collaboration Integration • Video Conferencing • File Transfer • Application Sharing 	<ul style="list-style-type: none"> • Multipoint Application Sharing • White Boarding • Presence 	<ul style="list-style-type: none"> • Chatting • PHS/PCS Compatibility • Short Message
Other SP30 Standard Functions	<ul style="list-style-type: none"> • Compatibility with most VPN configurations • Configurable Online Displays • Convenient Keyboard Shortcuts - for quick answer and disconnect 	<ul style="list-style-type: none"> • Fast Access Buttons • Drag and Drop Dialing • Call History and Chatting Logs • Keyboard or Screen Dial Pad 	<ul style="list-style-type: none"> • Built-in Voice Recording • 6/8 Party Audio/Data Conferencing
SP30 Softphone Specifications			
System Requirements	<ul style="list-style-type: none"> • UNIVERGE SV8500 Communications Server • UNIVERGE SV8300 Communications Server • NEAX 2400 IPX and IPX-DM (R16 software or higher) • NEAX 2000 IPS and IPS-DM (R9 software or higher) • UNIVERGE SV7000 		
PC	IBM-PC/AT Compatible Machine		
OS (Operational Specification)	Windows® XP/2000 with NetMeeting application software installed, Windows Vista (with limited feature support)		
Memory (Operational Specification)	300Mb or more		
CPU (Operational Specification)	Pentium® III 900Mhz or more		
Hard Drive (Operational Specification)	50Mb or more of empty capacity		
LAN Interface	10/100/1000 Mb Ethernet		

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